

## **BVC Owner Frequently Asked Questions...**

*R6 Nov 2, 2023*

1. When are owner and board meetings?
  - A. The annual owner meeting and officer election is each January. Seats for the board of Trustees are elected in that meeting. In 2023, board meetings generally are on the 2<sup>nd</sup> Monday of each month at 4pm. Owners are invited to board meetings but have limited participation. Owners may attend in-person at the Argus Management office or remote via Zoom. Zoom login credentials are in the posted agenda. If you have a new issue to raise with the board, do that via email rather than taking up valuable meeting time.
  
2. How to report a problem inside my unit?
  - A. Contact Argus. Most likely the issue is yours to resolve on your own volition. If the problem might also affect your neighbor, you should inform them as well.
  
3. Who is our property manager?
  - A. Brandon Harmon has been recently hired by Argus and is working under the supervision of Barb O'Grady. Their contact details are posted on the website.
  
4. How to report problems in the laundry room?
  - A. Contact Argus or Harold Acken.
  
5. How to report problems about the dock?
  - A. Contact Argus or Tom Osborne

6. How to report problems about the pool?
  - A. Contact Argus or Nancy Styles. Either can contact our pool service vendor if necessary.
  
7. Where do I park my bike?
  - A. In your unit, in your parking spot, or in your assigned spot in the board room. Contact Jack O'Neil, bike-master coordinator, if you are interested in leasing a bike storage spot in the boardroom.
  
8. Selling your unit?
  - A. See Rules and Forms on this website.
  
9. Renting your unit?
  - A. See Rules and Forms on this website.
  
10. Where should hired contractors park their vehicle?
  - A. In your spot while you park on the street. Contractors may also park in guest spots but that becomes problematic during peak season.
  
11. Want a different/better parking spot?
  - A. Contact Argus via email to get your name added to the Request Queue. Parking spaces are assigned by the board based on the Request Queue. Reassignments occur only upon the sale of a unit. The Request Queue is posted on the website. See the Rules document for details on how this process works.

12. Where do I park my extra car?
  - A. On the street or with explicit permission of another owner who isn't using their space.
  
13. Who checks on my condo while I am not there?
  - A. No one. This is your responsibility.
  
14. How often should I get someone to check on my condo?
  - A. Most owners get their unit checked once per month.
  
15. What circumstances can board members enter my condo?
  - A. Board members have a master key that is to be used only in case of i) life threatening emergency ii) only after serving proper notice to the owner on the need to enter (e.g., pest control inspection).
  
16. What if there is a threat of a hurricane?
  - A. You are responsible for your own hurricane preparation. Do not expect board members, Argus, or other owners to provide this service. Anything outside must be moved inside (don't forget potted plants, bicycles, grills). Bicycles in the boardroom must be moved inside your unit. Argus and volunteer owners will move pool and dock furniture into the boardroom. Anything else left outside will be moved at the owners' expense or thrown away. See the Rules document for more information.
  
17. How do I access the beach?

A. Cross Tarpon Center Drive through Bahia Vista Gulf (“BCG”) parking lot. Turn left and go up the stairwell to BCG’s beach entrance near their pool.

18. When is trash day?

A. 3x per week during peak season and 2x otherwise.

19. How to report an email or address change?

A. Contact Brandon at Argus.

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